

**Care Coordination Organization (CCO) Directory**  
Golisano Center for Special Needs

# Table of Contents

## Table of Contents

❖ <i>Care Design</i> .....	2
❖ <i>LIFEPlan CCO NY</i> .....	2
❖ <i>Person Centered Services</i> .....	2
❖ <i>Prime Care Coordination</i> .....	3
❖ <i>Southern Tier Connect</i> .....	3

# Care Coordination Organizations

## ❖ Care Design

- Counties served: St. Lawrence
- Phone: 518-235-1888
- Address: 8 Southwoods Boulevard, Suite 110  
Albany, NY 12211
- Care management contact:
  - Danielle Wiltsie  
Dir. Of Individual, Family, & Advocate Supports  
(518) 235-1888 x7007  
dwiltsie@caredesignny.org

## ❖ LIFEPlan CCO NY

- Counties served: Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, Otsego, St. Lawrence, Tioga, Tompkins
- Phone: 315-565-2612
- Address: 258 Genesee Street, Suite 601  
Utica, NY 13502
- Care management contact:
  - Janelle Fields  
Director of Member Engagement  
(315) 256-8358  
janelle.fields@lifeplancony.com

## ❖ Person Centered Services

- Counties served: Cayuga, Chemung, Seneca
- Phone: 888-977-7030
- Address: 560 Delaware Avenue, Suite 400  
Buffalo, NY 14202
- Care management contacts:
- Stephanie Wells
  - Regional Director for Finger Lakes (Cayuga, Monroe, Ontario, Seneca, Wayne)
  - (716) 324-5100 x1203
  - swells@personcenteredservices.com

- Craig Mennig
  - Regional Director for Southern Tier (Allegany, Chemung, Genesee, Livingston, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, Yates)
  - (607) 338-2363
  - [cmennig@personcenteredservices.com](mailto:cmennig@personcenteredservices.com)

### ❖ Prime Care Coordination

- Counties served: Broome, Cayuga, Chemung, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, Otsego, Seneca, St. Lawrence, Tioga, Tompkins
- Phone: 844-347-3168
- Address: 860 Hard Road  
Webster, NY 14580
- Care management contacts:
- Andrea Greene
  - Associate Director of Care Coordination (West)  
(Niagara, Orleans, Genesee, Erie, Wyoming, Chautauqua, Cattaraugus, Allegany, Monroe, Wayne, Livingston, Ontario, Yates, Seneca)
  - (585) 472-2022
  - [andrea.greene@primecareny.org](mailto:andrea.greene@primecareny.org)
- Emily Neville
  - Associate Director of Care Coordination (East)  
(Steuben, Schuyler, Chemung, Tompkins, Tioga, Tompkins, Tioga, Broome, Delaware, Otsego, Chenango, Cortland, Cayuga, Onondaga, Oswego, Madison, Jefferson, St. Lawrence, Franklin, Clinton, Essex, Hamilton, Herkimer, Montgomery, Schenectady, Albany, Rensselaer)
  - (607) 743-3958
  - [emily.neville@primecareny.org](mailto:emily.neville@primecareny.org)

### ❖ Southern Tier Connect

- Counties served: Broome, Chemung, Chenango, Cortland, Herkimer, Madison, Oneida, Otsego, Tioga, Tompkins
- Phone: 607-376-7526 ext. 100 (after hours: 607-376-7526 ext. 101)
- Address: 438 Main Street  
Oneonta, NY 13820
- Care management contacts:

- Danielle Jaszcar
  - (607) 376-7526 x 100
  - [jaszcard@southerntierconnect.org](mailto:jaszcard@southerntierconnect.org)